

Working With Us

1. First Consultation

Let's chat and discuss your initial ideas for your trip. We'll provide you with a complimentary generic recommended itinerary and a cost estimate to get you started.

2. Personalised Travel Plan

To move forward, we collect an upfront planning deposit which enables us to get to work on your personalised travel plan. We'll tailor your trip taking into consideration your exact needs such as dates, flights, including our expert recommendations with detailed costings. This deposit is redeemable against your bookings.

3. Let The Fun Begin!

We'll source the best options combining our extensive knowledge and expertise to create your detailed personalised trip plan.

4. Agreement and Acceptance

Due to new requirements as a result of the COVID crisis, we'll provide you with all relevant airline and supplier T&C's for you to sign before securing any bookings and paying further deposits. That way you have all the information you need to understand all elements of your booking conditions.



→ If for some reason, you decide not to go ahead, this planning deposit is considered payment for our work completed and is therefore non-refundable. However, it doesn't have to end here. Be assured that we will do all possible to help you spend this planning travel deposit.

→ Sometimes things happen which may require you to cancel confirmed paid bookings and you will be subject to the various supplier cancellations fees as per the T&C's accepted.

Please note that our Lifestyle Travel Advisory and Booking Service (15% of the total value of any arrangements already booked and paid), is non-refundable and retained for our time and work completed.

These Travel Agent Advisory and Booking Service costs are normally covered by most Travel Insurance policies. This means if you have a valid policy, you will be able to claim these costs.

Your Way to the World.

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